

hewigo

advantage

Peace of Mind with an Annual Service Contract for your Hewigo Frying Range

An annual service contract gives you the Hewigo Guarantee that whatever happens, the effect on your business will be at an absolute minimum. A choice from 2 levels:

Amber our 2nd level but by no means 2nd class - or

Green our 5-star service where you can expect:

- No call out charge
- Zero hourly rate
- Annual service included
- Rapid response within 24 hours
- 20% OFF Parts

**Doesn't
it make
sense?**



Annual Service Contract Details

	Green	Amber	Red (No Contract)
Call out charge (£)	NIL	£82.50 excl VAT	£110.00 excl VAT
Hourly Rate (£)	NIL	£38.50 excl VAT	£55.00 excl VAT
Annual Servicing	One Included	One Included	Please call for a quotation
Breakdown Response First visit from time of reporting the fault	Within 2 working days	Within 5 working days	Next available weekday appointment
Total Range Failure See additional Terms & Conditions	Within 24 Hours	Within 24 Hours	None
Parts Discount	20% When fitted by Hewigo	10% When fitted by Hewigo	None
Annual Cost excl VAT*			
2 Pan	£1,100.00	£605.00	Pay as you go
3 Pan	£1,210.00	£660.00	Pay as you go
4 Pan	£1,320.00	£715.00	Pay as you go
5 Pan	£1,430.00	£770.00	Pay as you go
6 Pan	£1,540.00	£825.00	Pay as you go

*Does not include steam clean. Please ask for separate quotation.

Annual Service Contract Customer Acceptance Form for Hewigo (UK) Ltd

Customer Details	
Name	
Shop	
Address	
Post Code	
Telephone	
Mobile	
Email	

Shop and Frying Range Details		
Range Age		
Last Service		
Any Problems	YES	NO
If yes please give details as failure to do so might invalidate your contract:		

I would like to apply for a service contract with Hewigo (UK) Ltd.

Please fill in your details, tick the appropriate level of cover and return the completed form to Hewigo (UK) Ltd. Bateman House, Little Fields Way, Oldbury, West Midlands. B69 2BT.

You can pay either by cheque, internet banking or credit card. For any further information call us on 0121 544 9120. An Invoice will be sent to you upon receipt of payment for your selected Contract, along with your unique Membership Number.

	Green	Amber
2 Pan	£1,100.00 excl VAT	£605.00 excl VAT
3 Pan	£1,210.00 excl VAT	£660.00 excl VAT
4 Pan	£1,320.00 excl VAT	£715.00 excl VAT
5 Pan	£1,430.00 excl VAT	£770.00 excl VAT
6 Pan	£1,540.00 excl VAT	£825.00 excl VAT

I have read, understand and agree to the terms and conditions* of this service contract.

Agreed payment amount:

Signed:

Print Name:

Dated:

On Behalf:

Company/Shop Name:



CALL OUT RATES FROM 1st JANUARY 2018

Excluding VAT

Normal Weekday Charges - Monday to Friday 08:00 until 16:30

Call Out	£110.00
Travel / Labour Charge	£55.00 per Hour

Emergency Visits After 16:30

Call Out	£132.00
Travel / Labour Charges	£66.00 per Hour

Weekends and Bank Holiday Rates

SATURDAY	Call Out	£165.00
	Travel / Labour Charges	£66.00 per Hour
SUNDAY	Call Out	£220.00
	Travel / Labour Charges	£82.50 per Hour
BANK HOLIDAY	Call Out	£220.00
	Travel / Labour Charges	£110.00 per Hour

Hewigo Engineers Emergency Number 07733 152520

An out of hours response line operates seven days a week until 21:00 pm



*Terms and Conditions of Contract

Our full Terms and Conditions of Contract are available on request or can be seen by visiting

www.hewigo.com/UK/contract

Hewigo (UK) Ltd. Bateman House, Little Fields Way, Oldbury, West Midlands. B69 2BT. Tel: 0121 544 9120. www.hewigo.com